

ExpertONLINE

OracleBRONZE

Support Web Center

OracleLifecycle

OracleSILVER

ExpertONSITE

OracleMetaLink 2.0

ExpertPACKAGES

OracleGOLD

SupportNews



## **CAUTION: Absorbing all this Support information could have serious side effects!**

Even if you attend all our activities, you should be fine. These cases are very rare.

*Really!*

Visit Oracle Support Services (OSS) in room C101 of the Campgrounds to demo the next generation of the premier web support service, Oracle *MetaLink* 2.0. Also, learn about the Oracle *Expertise* program of services.

*Will there be anything more to absorb?*

Yes, lots more! OSS will also be offering informal Round Table discussions on a variety of topics in the Campground room.

The schedule will be available on-site.

Outside of the Campgrounds we'll be holding Q&A panel sessions on Tuesday the 13th: one with expert technical analysts and the other with senior

management including Randy Baker, executive vice president of Oracle Education and Support Services. Consult your showguide for times and locations.

But the way, if your baseball cap feels a little tight after the show, don't worry. The effect is temporary.

**ORACLE**  
Support Services